

**A moment
in time like
no other:
together
we thrived**

“We must break down these virtual barriers and be truly global, for the whole community, students, staff, and rest of the wider community.”

Vindiya Dissanayake
Master of Business Information Systems
Melbourne





**Borders closed.
The world in lockdown.**

**The world changed.
We responded.**



Higher education
needed disrupting.

The pandemic
accelerated
our action.



Collectively, we created impact.
This is how we did it.



**We led with
care and
connection.
Adaption.**



**Our students
kept learning.
Our teachers
kept teaching.**

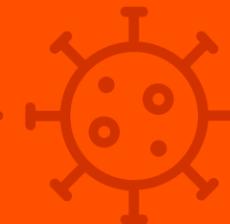
We thrived.



**This is a
report card, a
testimony, and
a call to action.**



**It's our story of resilience,
creativity, and triumph in
the face of global disruption.**



**November 2021, the
pandemic lingers on.**

**Now is the time for the
change makers, the
disruptors, and the agitators.**

**Now is the time to truly,
connect the world for good...**



“Be bold, and don’t be afraid to share your own opinion. Your idea could spark something in someone else, and something big can grow from that spark that you start.”

Kauthar “Kokko” Soeker
Diploma of Graphic Design
Sydney

We live and die by our values and our B Corp status.



AUD\$89m
in scholarships
across 2020
and 2021



Be good



25k+ short courses
completed during pandemic



One of only 4
**globally Certified
B Corporation**
universities



Ranked #7
(out of 41 Universities)
in Educational Experience
for undergrads



270k people

reached through digital
community engagement,
such as short courses,
MOOCs and virtual
careers festivals.



**Begin and end
with people**

3k+ participants
from **60+ countries**
participated in our
Understanding
Depression MOOC



Students from
118+ countries



Be global

31k+ people
completed Voices
of Social Change
course globally

Be well

together
FOR
Good

Our festival initiative for
major health, wellbeing
and engagement for
staff and students

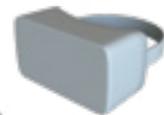


197,702
Career Crush quiz
completions for our
multi-award winning
solution and choice for
high school leavers



**Be bold &
be creative**

One of Australia's
most innovative
companies by AFR



Billy Blue Augmented
Reality course guide
**13mil TikTok
views**

A letter from our President, Linda Brown

Now, more than ever, is a time to reflect, show gratitude and celebrate

Without a doubt, the past twenty months have been a period of significant disruption. Yet, despite the upheaval, Torrens Global Education hasn't just survived. We've thrived. We have kept our students learning and our staff working. And through it all, we lived our values and met our commitment to Be Good.

We led with care. We mobilised our resources. We rallied around those students and staff who were in most need. This was about our shared humanity and common purpose. We provided financial bursaries, fresh food deliveries, and special academic considerations for some of our hardest-hit students. For me, they were moments of truth – the instances where genuine care happens.

But we were also part of something bigger - the world around us, including communities, industry, families abroad, the higher education sector. The pandemic did not just throw us challenges. At times it posed a real threat to many of our efforts, especially those guided by the United Nation's Sustainable Development Goals addressing poverty, education for all, inequality, gender discrimination, climate change and human rights.

So, we responded to the pandemic with innovation, agility and care through a multitude of initiatives, transnational conversations and partnerships.

Every day, we step up to deliver on our promise to increase opportunities through access, choice and quality education. In 2020-21, we handed out over AUD\$89 million in scholarships and support to our students – just as we promised. Then we targeted the community, finding innovative digital solutions for tens of thousands of people left exposed by the pandemic. This included releasing a suite of free online short courses which tens of thousands of people have completed - many seeking to upskill after losing their jobs.

The massive success of Australia's first Virtual Careers Expo for Year 12 students, in partnership with over 70 Higher Education institutions, strengthened our resolve. We even took the concept to New Zealand. We became relentless through digital and online, following up with more interactive platforms to engage young people and students, such as Career Crush and Billy Blue's Augmented Reality, which attracted millions.

Two of these digital initiatives have earned us the accolade of being one of Australia's most innovative companies in 2020 and 2021. Others, such as the much-anticipated ground-breaking Thin Ice virtual reality collaboration, are just beginning to make waves at the Adelaide Museum.

We know that many of these initiatives will have a long-lasting impact on students, graduates and the wider community. So, will our research and partnerships in Australia, New Zealand and around the world. We are truly connecting the world for good.

Throughout 2020 and 2021, we have been building our robust Research That Matters agenda. It has involved critical and comprehensive examinations of society needs and a strong focus on solutions driven by our commitment to Be Good. They address the pandemic, inequalities, life changes in industrial and developing societies. Our research tackles questions and offers hope – to students, the ageing, marginalised, environmentally committed, industry and community alike.

We are immersed in community projects in Australia, New Zealand, and across the globe. These range from building business nous among Indonesian women micro-entrepreneurs, to providing solar radios so refugee children in Africa can study, to supporting bush fire impacted Australian communities. Our Be Good ethos is literally embedded into every aspect of what we do.

They are just some examples of how we live up to our reputation as a Certified B Corporation.

On the international stage, our students continue to be recognised with awards and accolades for potentially world-changing concepts addressing environmental challenges, inequality – even pocket-sized medical solutions.

To top this all, 2020, marked our most significant transformation since inception. We said farewell to Laureate International Universities and became part of Strategic Education Inc (SEI), a US-based education network that promotes economic mobility through education. In a time of great uncertainty, SEI believed in us. Its incredible leap of faith has validated our work and commitment to do good business and live by our values – including being global in thinking, action, and innovation. We have now joined forces across the world Together for Good – further mobilising our networks and making meaningful impact. At Torrens Global Education, the potency is palpable.

2020 and 2021 have been extraordinary. The pandemic has been disruptive, but it has been an amazing time of learning. While much still needs to be done, this report will give you a glimpse of just how we fulfil our promise to our students and staff, and the broader community while making a difference by connecting the world for good.



Linda Brown
CEO of Torrens Global Education Services and President of Torrens University Australia

The world changed. This is our response.



The world changed. This is our response.

1. Care, connection, and community

- All students continued to learn
- All staff continued to work
- 25k+ of our free online short courses
- 14k+ Year 12 students attended Virtual Careers Expo
- \$250k donated to regional Australia

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2. Proud to be a B Corp

- Only accredited university in Asia Pacific that is also a Certified B Corporation
- Over 2k+ people have completed our Introduction to B Corp short course

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Connect the World for Good

Begin and end with people
Be Global | Be Creative and Bold
Be Well | Be Good

3. A university of the future

- Our Career Crush quiz reached 197k people
- Our Voices of Social Change Short Course reached 31k+ people
- Virtual Reality project Thin Ice VR opens at South Australian Museum in November 2021

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7. Together for Good

- Our family has expanded to include two universities: Capella University (US) and Strayer University
- Together we are now part of a network of 150k students globally

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6. Research that Matters

Our research themes lead the way:

- Societies in drastic change
- Security and sustainability
- Building health systems and solutions
- People and Industry for Impact

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5. Education Without Borders

- 6K graduands, alumni, family, staff and students from around the world watched Graduation Without Borders Live
- 1.7k+ staff and students contributed to the One Torrens Summit
- 3k+ participants from 60+ countries completed the Understanding
 - Depression MOOC with Beyond Blue

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4. Industry's University

- 2k+ students attend our Virtual Industry Connections Fair
- We partner industry leaders Kathmandu, Canva, Ovolo, Xero, B Lab
- 14k+ students engage on our platform Careers Connect
- Established the Torrens University Social Enterprise Hub

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**We do all this,
because we
fundamentally
want to
connect
the world
for good.**

“We want to **be good**; we want to aim to our highest ability, and make sure that we have integrity. To also **be bold** in making sure that we grab every opportunity with both hands, whether it’s something local, or whether it’s something global.”

Jin-oh Choi
Bachelor of Business
(Event Management)
Tasmania



SUSTAINABLE DEVELOPMENT GOALS

Only nine years remain before we must meet the UN Sustainable Development Goals.

Our Social Impact Report is also our report card, a case study on how our values and impact connect with a global movement of change.

Closing the gap
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Voices of social change
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We led with care
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Meals for those in need
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Students step into the frontline
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Building health systems and solutions
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We removed ATAR
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Digital natives academy
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Girls in games
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Partnering business women australia
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Renewable energy and sustainable clean water leads to physical and mental wellbeing
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An ethos embodied in architecture and design
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Energy solution resonates at Oxford
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Employability a game changer
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INTROducing our graduates to global design industry
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Industry rockstars bring smarts
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People and industry for impact
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Contributing to industry safety
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Scholarships for first nations students
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Enrichment through diversity
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Girls in games
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Holding up a mirror to realities
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Security and sustainability
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The communities we serve
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Designing to support diabetics
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Solutions to the problem of single-use plastic
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The ground-breaking Thin Ice
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Signs of friendship in Killabakh
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Rain. River. Reef
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A whale of a capture
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Students re-imagine water
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Assisting rural and regional Australia
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Sport for good
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Pride matters
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South Auckland STEM
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Connecting with Kathmandu
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Solar powered education in Africa
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TORRENS GLOBAL EDUCATION



Torrens Global Education is part of Strategic Education Inc.